

GENERAL PERSONAL ACCIDENT CLAIM

Please, complete the present form carefully and send it directly to the address of SIGNAL IDUNA Polska TU S.A. or via the travel office. You are requested to deliver the following additional documents:

1. Insurance policy (does not apply to the general agreements),
2. Medical first aid documentation including description of the bodily injuries and the medical diagnosis and tests results,
3. Medical post-accidental treatment documentation incl. tests results.

Additionally, depending on the art of claims please add the following documents:

1. Police report drawn up at the place of accident,
2. Statements of the witnesses,
3. Death certificate,
4. Other documents confirming the reported claims.

Address:

SIGNAL IDUNA Polska TU S.A.
Zespół Obsługi Roszczeń Turystycznych
ul. Przyokopowa 31, 01-208 Warszawa; Tel. 22 505 61 60

1. PERSONAL DATA OF INSURED

1. Name and Surname

2. Address postal code city street telephone number

3. Correspondence address:

4. E-mail:

5. Date of birth: parents names occupation

Do you agree to have the correspondence re. the notified claim sent (e-mail, sms?) Yes No

2. DATA OF POLICY

6. Policy number: valid from until

7. Policyholder /Travel office:

3. INFORMATION ON CLAIM

8. Accident:

9. Place of accident:

Address:

10. Detailed description of the accident, incl. the bodily injuries:

11. Was the Insured sober at the moment of the accident Yes No

12. Names and addresses of the medical providers where the Insured had been treated before the accident:

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13. Names and addresses of the medical providers where the Insured had been treated after the accident:

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14. Name and surname of the GP:

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15. In the case of an car accident please provide the license number and the police station the accident was reported to:

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16. In the case the Insured was driving the car at the moment of the accident, please provide the number and the category of the driving license:

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17. Where and by whom the Insured was given the first medical aid?

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18. Has the after-accident-treatment and rehabilitation been already finished? Yes No

(If not, please provide the possible date of closing treatment, if known)

19. Names and surnames and addresses of the witnesses:

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20. In the case of the death of the witness please provide the personal data and address of the person who files a claim.

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4. INFORMATION ON PERSONAL DATA PROCESSING

Who is your Personal Data Controller?
 SIGNAL IDUNA Polska Towarzystwo Ubezpieczeń S.A. with its registered office at ul. Przyokopowa 31 in Warsaw (01-208).
 Contact: e-mail address: info@signal-iduna.pl, contact form at www.signal-iduna.pl, phone number +48 22 505 65 06 or by writing to the address of our registered office.
 In matters relating to personal data processing you may contact our data protection officer directly: email iod@signal-iduna.pl or by writing to the above address.

Whose data are subject to processing:

- the person making the claim;
- other persons entitled under the insurance contract and persons specified in the claim form, whose data we possess do not always allow us to provide information on the processing of data,

What is the purpose and basis of our processing of your data:

- to determine the causes and circumstances of a fortuitous event, the Controller's liability, the legitimacy of the claims made, the amount of damage and the amount of performance due in respect of the obligation imposed on the Controller by the law or with the consent of the data subject, if required;
- to make the performance for the benefit of the person entitled/pay the performance amount or damages due to the person entitled as a result of the occurrence of an event covered by insurance. The legal basis for data processing is the necessity to perform a contract to which a person is a party and the necessity to fulfil a legal obligation incumbent on the Controller;
- to assert recourse claims or claims for unduly paid performance amount – in this case, the processing of data constitutes a legitimate interest of the Controller;
- risk reinsurance – the legal basis for data processing is the necessity of processing in order to fulfil the Controller's legitimate interest, i.e. mitigation of insurance risk related to the insurance contract entered into;
- to ensure our compliance with other statutory obligations – the legal basis for data processing is a relevant legal provision specifying our obligation.

How long will we store your data:
 The data will be stored until the statute of limitations of claims under the insurance contract expires or until the obligation to store data under the provisions of law expires, in particular the obligation to store accounting documents concerning the insurance contract and the provisions on automatic exchange of tax information with other countries.

Who can be the recipient of your data:
 Depending on the services we provide, your personal data may be transferred to:

- our employees authorised to receive them;
- data processors acting on our behalf, participating in the performance of our operations. These may include, but are not limited to:
 - insurance agents;
 - entities cooperating with us in the claim adjustment process;
 - providers of assistance services;
 - our providers of advisory services;
 - providers of IT services;
- other data controllers processing data on their own behalf, e.g.
 - reinsurance undertakings;
 - medical facilities;
 - entities conducting payment activity;
 - entities conducting postal or courier activity;
 - other entities necessary for the performance of the insurance contract.

In addition, your personal data may be transferred to recipients located in countries outside the European Economic Area, but this will only be the case if the transfer is necessary for the performance of the insurance contract.

What are your rights with regard to the processing of your personal data?

- The right to access data and having the data rectified, erased or the processing thereof limited. In addition, if the processing of personal data is based on a legitimate interest of the Controller, you have the right to object to the processing.
- To the extent that your data are processed for the purpose of performing an insurance contract or is processed on the basis of your consent, you have the right to transfer your personal data, i.e. to receive from us your personal data in a commonly used readable format for the purpose of sending them to another data controller.
- The right to withdraw consents granted (however, this does not affect the lawfulness of the processing of personal data which took place before their withdrawal).
- The right to file a complaint with the data protection supervisory authority.

To exercise these rights, please contact us or our Data Protection Officer. Contact details are specified above.

Is the provision of personal data mandatory:
 The provision of personal data is a statutory requirement following from the Act on Insurance and Reinsurance Activity. Failure to provide the data necessary to determine the causes and circumstances of a fortuitous event, the Controller's liability, the legitimacy of the claims, the amount of damage and the amount of performance due shall result in the refusal to make the performance/pay the performance amount.

